

## User's Manual





## *MSG0804 and MSG0808*

### Matrix Switchers

# Precautions

## Safety Instructions • English

- 


This symbol is intended to alert the user of important operating and maintenance (servicing) instructions in the literature provided with the equipment.
- 


This symbol is intended to alert the user of the presence of uninsulated dangerous voltage within the product's enclosure that may present a risk of electric shock.

### Caution

- Read Instructions** • Read and understand all safety and operating instructions before using the equipment.
- Retain Instructions** • The safety instructions should be kept for future reference.
- Follow Warnings** • Follow all warnings and instructions marked on the equipment or in the user information.
- Avoid Attachments** • Do not use tools or attachments that are not recommended by the equipment manufacturer because they may be hazardous.

## Consignes de Sécurité • Français

- 


Ce symbole sert à avertir l'utilisateur que la documentation fournie avec le matériel contient des instructions importantes concernant l'exploitation et la maintenance (réparation).
- 


Ce symbole sert à avertir l'utilisateur de la présence dans le boîtier de l'appareil de tensions dangereuses non isolées posant des risques d'électrocution.

### Attention

- Lire les instructions** • Prendre connaissance de toutes les consignes de sécurité et d'exploitation avant d'utiliser le matériel.
- Conservier les instructions** • Ranger les consignes de sécurité afin de pouvoir les consulter à l'avenir.
- Respecter les avertissements** • Observer tous les avertissements et consignes marqués sur le matériel ou présentés dans la documentation utilisateur.
- Eviter les pièces de fixation** • Ne pas utiliser de pièces de fixation ni d'outils non recommandés par le fabricant du matériel car cela risquerait de poser certains dangers.

## Sicherheitsanleitungen • Deutsch

- 


Dieses Symbol soll dem Benutzer in der im Lieferumfang enthaltenen Dokumentation besonders wichtige Hinweise zur Bedienung und Wartung (Instandhaltung) geben.
- 


Dieses Symbol soll den Benutzer darauf aufmerksam machen, daß im Inneren des Gehäuses dieses Produktes gefährliche Spannungen, die nicht isoliert sind und die einen elektrischen Schock verursachen können, herrschen.

### Achtung

- Lesen der Anleitungen** • Bevor Sie das Gerät zum ersten Mal verwenden, sollten Sie alle Sicherheits- und Bedienungsanleitungen genau durchlesen und verstehen.
- Aufbewahren der Anleitungen** • Die Hinweise zur elektrischen Sicherheit des Produktes sollten Sie aufbewahren, damit Sie im Bedarfsfall darauf zurückgreifen können.
- Befolgen der Warnhinweise** • Befolgen Sie alle Warnhinweise und Anleitungen auf dem Gerät oder in der Benutzerdokumentation.
- Keine Zusatzgeräte** • Verwenden Sie keine Werkzeuge oder Zusatzgeräte, die nicht ausdrücklich vom Hersteller empfohlen wurden, da diese eine Gefahrenquelle darstellen können.

## Instrucciones de seguridad • Español

- 

Este símbolo se utiliza para advertir al usuario sobre instrucciones importantes de operación y mantenimiento (o cambio de partes) que se desean destacar en el contenido de la documentación suministrada con los equipos.
- 

Este símbolo se utiliza para advertir al usuario sobre la presencia de elementos con voltaje peligroso sin protección aislante, que puedan encontrarse dentro de la caja o alojamiento del producto, y que puedan representar riesgo de electrocución.

### Precaución

- Leer las instrucciones** • Leer y analizar todas las instrucciones de operación y seguridad, antes de usar el equipo.
- Conservar las instrucciones** • Conservar las instrucciones de seguridad para futura consulta.
- Obedecer las advertencias** • Todas las advertencias e instrucciones marcadas en el equipo o en la documentación del usuario, deben ser obedecidas.
- Evitar el uso de accesorios** • No usar herramientas o accesorios que no sean específicamente recomendados por el fabricante, ya que podrían implicar riesgos.

### Warning

- Power sources** • This equipment should be operated only from the power source indicated on the product. This equipment is intended to be used with a main power system with a grounded (neutral) conductor. The third (grounding) pin is a safety feature, do not attempt to bypass or disable it.
- Power disconnection** • To remove power from the equipment safely, remove all power cords from the rear of the equipment, or the desktop power module (if detachable), or from the power source receptacle (wall plug).
- Power cord protection** • Power cords should be routed so that they are not likely to be stepped on or pinched by items placed upon or against them.
- Servicing** • Refer all servicing to qualified service personnel. There are no user-serviceable parts inside. To prevent the risk of shock, do not attempt to service this equipment yourself because opening or removing covers may expose you to dangerous voltage or other hazards.
- Slots and openings** • If the equipment has slots or holes in the enclosure, these are provided to prevent overheating of sensitive components inside. These openings must never be blocked by other objects.
- Lithium battery** • There is a danger of explosion if battery is incorrectly replaced. Replace it only with the same or equivalent type recommended by the manufacturer. Dispose of used batteries according to the manufacturer's instructions.

### Avertissement

- Alimentations** • Ne faire fonctionner ce matériel qu'avec la source d'alimentation indiquée sur l'appareil. Ce matériel doit être utilisé avec une alimentation principale comportant un fil de terre (neutre). Le troisième contact (de mise à la terre) constitue un dispositif de sécurité : n'essayez pas de la contourner ni de la désactiver.
- Déconnexion de l'alimentation** • Pour mettre le matériel hors tension sans danger, déconnectez tous les cordons d'alimentation de l'arrière de l'appareil ou du module d'alimentation de bureau (s'il est amovible) ou encore de la prise secteur.
- Protection du cordon d'alimentation** • Acheminer les cordons d'alimentation de manière à ce que personne ne risque de marcher dessus et à ce qu'ils ne soient pas écrasés ou pincés par des objets.
- Réparation-maintenance** • Faire exécuter toutes les interventions de réparation-maintenance par un technicien qualifié. Aucun des éléments internes ne peut être réparé par l'utilisateur. Afin d'éviter tout danger d'électrocution, l'utilisateur ne doit pas essayer de procéder lui-même à ces opérations car l'ouverture ou le retrait des couvercles risquent de l'exposer à de hautes tensions et autres dangers.
- Fentes et orifices** • Si le boîtier de l'appareil comporte des fentes ou des orifices, ceux-ci servent à empêcher les composants internes sensibles de surchauffer. Ces ouvertures ne doivent jamais être bloquées par des objets.
- Lithium Batterie** • Il a danger d'explosion s'il y a remplacement incorrect de la batterie. Remplacer uniquement avec une batterie du même type ou d'un type équivalent recommandé par le constructeur. Mettre au rebut les batteries usagées conformément aux instructions du fabricant.

### Vorsicht

- Stromquellen** • Dieses Gerät sollte nur über die auf dem Produkt angegebene Stromquelle betrieben werden. Dieses Gerät wurde für eine Verwendung mit einer Hauptstromleitung mit einem geerdeten (neutralen) Leiter konzipiert. Der dritte Kontakt ist für einen Erdschluß, und stellt eine Sicherheitsfunktion dar. Diese sollte nicht umgangen oder außer Betrieb gesetzt werden.
- Stromunterbrechung** • Um das Gerät auf sichere Weise vom Netz zu trennen, sollten Sie alle Netzkabel aus der Rückseite des Gerätes, aus der externen Stromversorgung (falls dies möglich ist) oder aus der Wandsteckdose ziehen.
- Schutz des Netzkabels** • Netzkabel sollten stets so verlegt werden, daß sie nicht im Weg liegen und niemand darauf treten kann oder Objekte darauf- oder unmittelbar dagegengestellt werden können.
- Wartung** • Alle Wartungsmaßnahmen sollten nur von qualifiziertem Servicepersonal durchgeführt werden. Die internen Komponenten des Gerätes sind wartungsfrei. Zur Vermeidung eines elektrischen Schocks versuchen Sie in keinem Fall, dieses Gerät selbst öffnen, da beim Entfernen der Abdeckungen die Gefahr eines elektrischen Schlags und/oder andere Gefahren bestehen.
- Schlitze und Öffnungen** • Wenn das Gerät Schlitze oder Löcher im Gehäuse aufweist, dienen diese zur Vermeidung einer Überhitzung der empfindlichen Teile im Inneren. Diese Öffnungen dürfen niemals von anderen Objekten blockiert werden.
- Litium-Batterie** • Explosionsgefahr, falls die Batterie nicht richtig ersetzt wird. Ersetzen Sie verbrauchte Batterien nur durch den gleichen oder einen vergleichbaren Batterietyp, der auch vom Hersteller empfohlen wird. Entsorgen Sie verbrauchte Batterien bitte gemäß den Herstelleranweisungen.

### Advertencia

- Alimentación eléctrica** • Este equipo debe conectarse únicamente a la fuente/tipo de alimentación eléctrica indicada en el mismo. La alimentación eléctrica de este equipo debe provenir de un sistema de distribución general con conductor neutro a tierra. La tercera pata (puesta a tierra) es una medida de seguridad, no puentearla ni eliminarla.
- Desconexión de alimentación eléctrica** • Para desconectar con seguridad la acometida de alimentación eléctrica al equipo, desenchufar todos los cables de alimentación en el panel trasero del equipo, o desenchufar el módulo de alimentación (si fuera independiente), o desenchufar el cable del receptáculo de la pared.
- Protección de los cables de alimentación** • Los cables de alimentación eléctrica se deben instalar en lugares donde no sean pisados ni apretados por objetos que se puedan apoyar sobre ellos.
- Reparaciones/mantenimiento** • Solicitar siempre los servicios técnicos de personal calificado. En el interior no hay partes a las que el usuario deba acceder. Para evitar riesgo de electrocución, no intentar personalmente la reparación/mantenimiento de este equipo, ya que al abrir o extraer las tapas puede quedar expuesto a voltajes peligrosos u otros riesgos.
- Ranuras y aberturas** • Si el equipo posee ranuras o orificios en su caja/alojamiento, es para evitar el sobrecalentamiento de componentes internos sensibles. Estas aberturas nunca se deben obstruir con otros objetos.
- Batería de litio** • Existe riesgo de explosión si esta batería se coloca en la posición incorrecta. Cambiar esta batería únicamente con el mismo tipo (o su equivalente) recomendado por el fabricante. Desachar las baterías usadas siguiendo las instrucciones del fabricante.

# Quick Start — MSG0804 and MSG0808

## Installation

### Step 1

Turn off power to the switcher and all other devices that will be connected.

### Step 2

To rack mount the switcher, install the included brackets, then mount the switcher. Otherwise, install the four rubber feet (included) and place the switcher on a desktop.

### Step 3

Using video inputs 1 through 8, attach RGBHV, RGBS, RGsB, RsGsBs, or component video to the switcher using BNC connectors (see illustration at right).

### Step 4

Using audio inputs 1 through 8, attach audio inputs to the switcher with 5-pole captive screw connectors (see illustration below right).

### Step 5

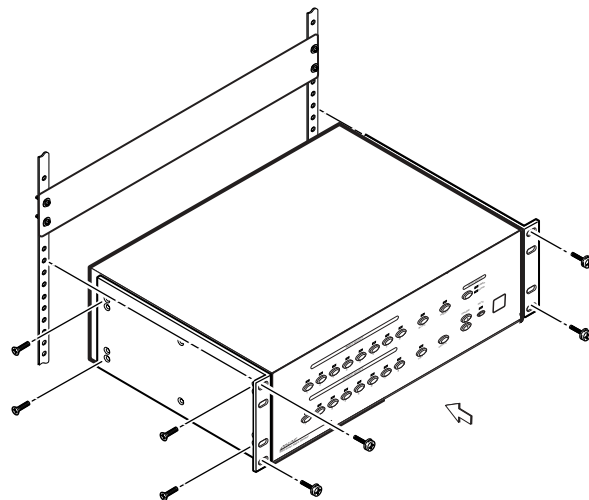
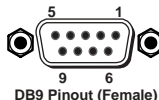
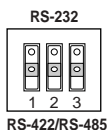
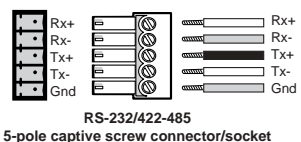
Connect up to four (MSG0804), or eight (MSG0808), RGBHV, RGBS, RGsB, RsGsBs, or component video output devices to the switcher using the Video BNC connections (see illustration below right).

### Step 6

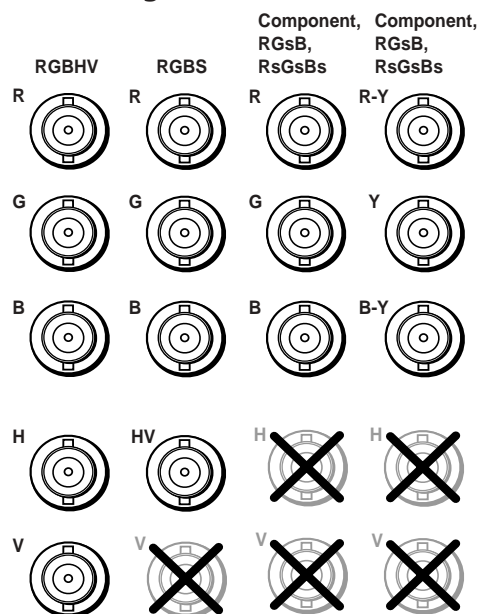
Connect up to four (MSG0804), or eight (MSG0808) audio output devices to the switcher using 5-pole captive screw connectors (see illustration below right).

### Step 7

If the switcher is to be connected to a computer or host controller for remote control, connect the host's RS-232 cable to a 5-pole captive screw connector and connect it to the serial port on the switcher. Configure the serial port for the type of control you will be using (RS-232, RS-422, or RS-485) by setting the dip switch adjacent to the port. (See the serial port pinout table on page 2-4).



Rack mounting the MSG0808

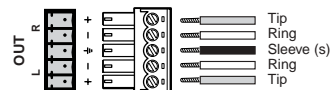


Connecting the MSG0808

#### Unbalanced Input/Output



#### Balanced Input/Output



#### CAUTION

Connect the sleeve to ground (Gnd). Connecting the sleeve to a negative (-) terminal will damage the audio output circuits.

## Quick Start — MSG0804 and MSG0808, cont'd

### Step 8

Power up the input and output devices, then connect power to the switcher. Turn on the switcher by connecting the AC power cord. See the appropriate chapters in this manual for further details.

### Operation

#### Connecting an Input to an Output

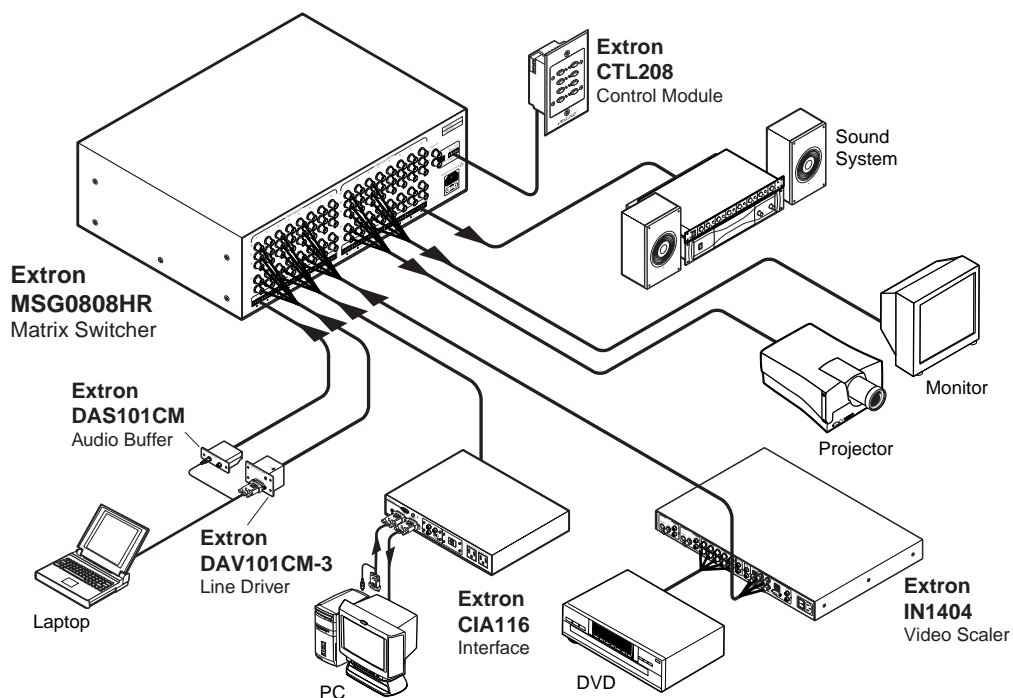
1. Press the desired **Input Select** button on the front panel.
2. Press the **Output Select** button(s) for the output(s) you wish to connect to the input. The LED(s) above the selected output(s) will blink.
3. Press the **Take** button to confirm the connection(s).

#### Switching to a different Input

Repeat steps 1 through 3.

#### To adjust the Volume level of the audio output.

Press the Volume increment (▲) or decrement (▼) buttons to raise or lower the volume, respectively.



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**MSG Matrix Switchers**

# 1

## Chapter One

### Introduction

About the MSG Matrix Switchers

MSG Matrix Switcher Features



# Introduction

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## About the MSG Matrix Switchers

The Extron MSG Series Matrix Switchers are compact RGBHV and stereo audio switchers with 225 MHz video bandwidth (475 MHz on HR models). They include an 8-input by 4-output RGBHV switcher (MSG0804), with or without audio, and an 8-input by 8-output RGBHV switcher (MSG0808), with or without audio. These matrix switchers are housed in rack-mountable, metal enclosures with internal, universal switching power supplies.

The Extron MSG Series Matrix Switchers are ideal for permanent installations, rentals, complex staging operations, and any other display system requiring economical, high performance RGBHV matrix switching, with or without stereo audio.

These matrix switchers also feature RS-232, RS-422, and RS-485 remote commands.

MVG0804 Model	Description
MSG0804-3	8 x 4 matrix switcher: 225 MHz: RGBHV only
MSG0804-4	8 x 4 matrix switcher: 225 MHz: RGBHV and balanced stereo audio
MSG0804HR-3	8 x 4 matrix switcher: 475 MHz: RGBHV only
MSG0804HR-4	8 x 4 matrix switcher: 475 MHz: RGBHV and balanced stereo audio

MSG0808 Model	Description
MSG0808-3	8 x 8 matrix switcher: 225 MHz: RGBHV only
MSG0808-4	8 x 8 matrix switcher: 225 MHz: RGBHV and balanced stereo audio
MSG0808HR-3	8 x 8 matrix switcher: 475 MHz: RGBHV only
MSG0808HR-4	8 x 8 matrix switcher: 475 MHz: RGBHV and balanced stereo audio

## MSG Matrix Switcher Features

**Multiple video inputs** — Eight RGBHV, RGBS, RGsB, RsGsBs, or component video inputs on BNC connectors.

**Multiple video outputs** — Four (MSG0804) or eight RGBHV, RGBS, RGsB, RsGsBs, or component video outputs (MSG0808) on BNC connectors.

**Multiple audio inputs** — Eight balanced or unbalanced stereo audio inputs on 5-pole captive screw connectors.

**Multiple audio outputs** — One audio output for each RGBHV output on 5-pole captive screw connectors.



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**Bandwidth** — Bandwidth is a minimum of 225 MHz (475 MHz on HR models) at -3dB, fully loaded, allowing these switchers to switch high-resolution computer displays.

**Flexible Control Options** —

- **Front Panel Control** — Provides push button input and output selection, preset creation and selection, and audio volume and mute control, using large, soft-touch, color-coded rubber buttons; LED indicators show confirmation of current or pending ties.
- **RS-232, RS-422, and RS-485 remote control** — Allows third-party remote control of features and functions using the Serial Control Protocol, or ICS100 control software for Windows®.
- **Remote control from a network** — IP Server software (included) provides comprehensive control of the switcher functions over a LAN, WAN, or the Internet, via the RS-232 port.
- **IR remote control** — Enables the user to select inputs/outputs and adjust volume using the optional CTL 120-2 IR Remote Control.

**Front Panel Lockout mode** — Locks out all front panel functions. When front panel lockout mode is active, all controls are still available through RS-232, RS-422, or RS-485 commands.

**Rack-mountable** — The 3U high, full rack width, metal enclosure is rack-mountable.

**32 presets** — Store and recall up to 32 (via serial commands) or 12 (MSG0804) or 16 (MSG0808)(via front panel) different input/output configuration and audio level presets.

**Genlock input/output** — Enables vertical interval switching for glitch-free transitions when it's used with a blackburst generator and synchronous video sources.

# Introduction

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## MSG Matrix Switchers

# Chapter Two

## Installation

Mounting the Switcher

Rear Panel Connectors

Connecting the MSG0804 and MSG0808

# Installation

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## Mounting the Switcher

The MSG0804 and MSG0808 are housed in 3U high, 17" wide metal enclosures. The appropriate rack mount kit (#IN9084B) is included with the switchers for installing in a standard 19" rack. The switchers may also be placed on a table or desk top.

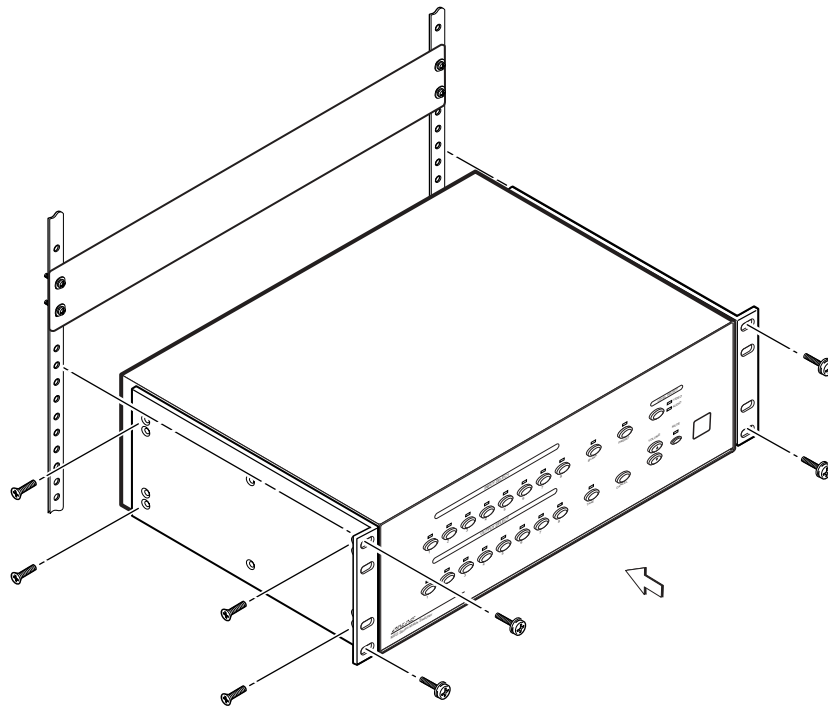
### Tabletop use

The MSG Matrix Switchers come with rack mounting brackets and rubber feet. For tabletop use, attach a self-adhesive rubber foot to each corner of the bottom of the unit. If you intend to mount the switcher in a rack, do not install the rubber feet.

### Rack mounting

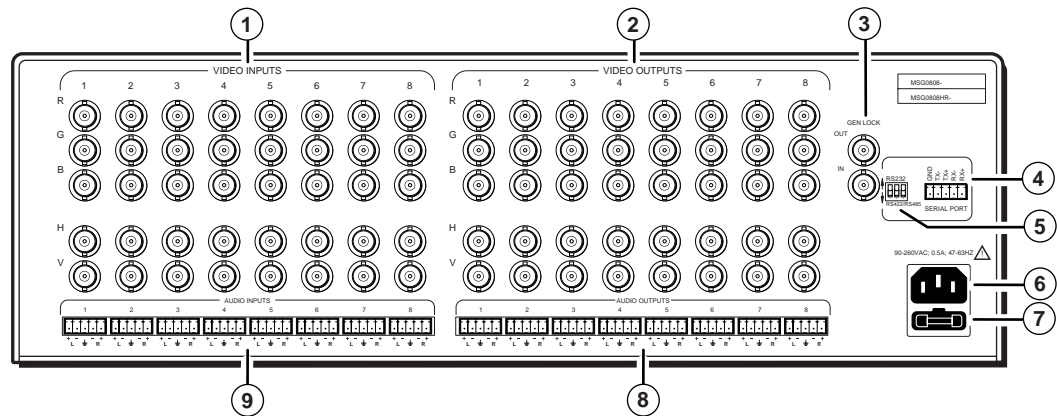
Rack mount the switcher as follows:

1. Attach the rack mounting brackets to the switcher with the eight provided #8 machine screws, as shown in figure 2-1.
2. Insert the switcher into the rack, align the holes in the mounting bracket with those of the rack.
3. Secure the switcher to the rack using the supplied machine screws.



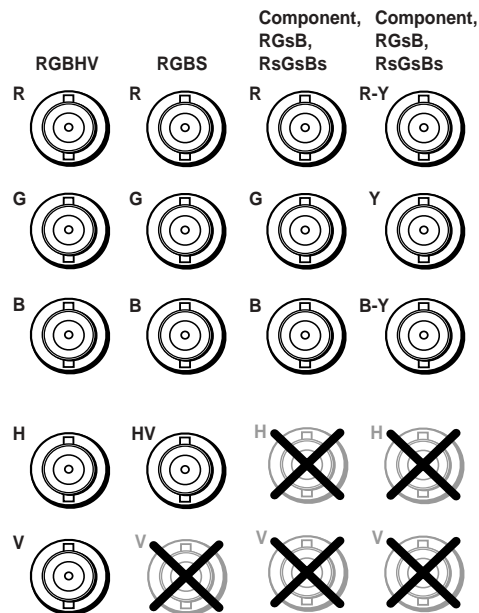
**Figure 2-1 — Rack mounting the MSG0808**

## Rear Panel Connectors



**Figure 2-2 Rear panel of MSG0808**

- ① **Video input groups** — Eight groups of five female BNC connectors (numbered 1 to 8) for RGBHV, RGBS, RGsB, RsGsBs, or component video input.
- ② **Video output groups** — Four groups (MSG0804) or eight groups (MSG0808) of five female BNC connectors (numbered 1 to 8) for RGBHV, RGBS, RGsB, RsGsBs, or component video output.

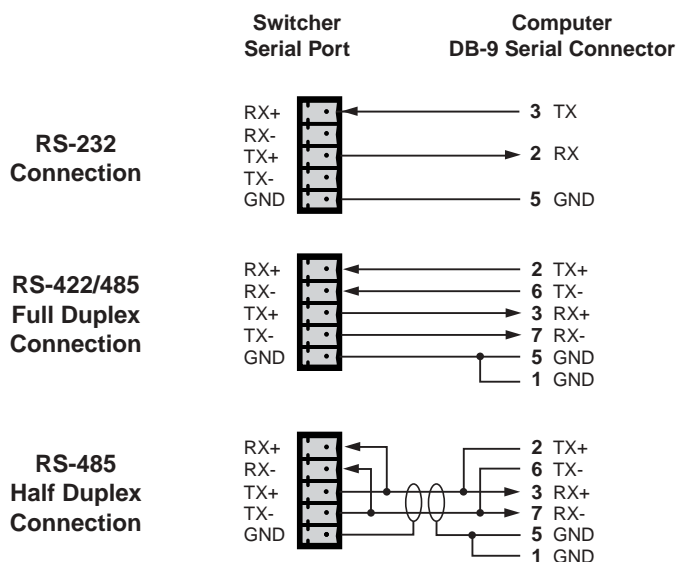
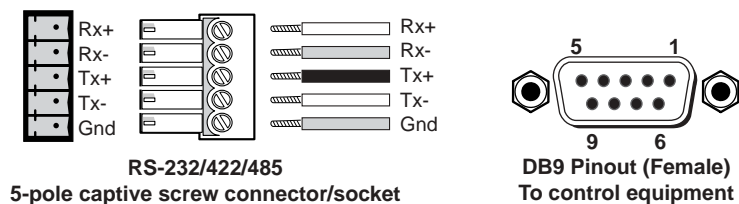


**Figure 2-3 Video input and output connections**

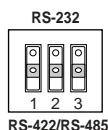
- ③ **Genlock Out and In** — One BNC connector (In) to allow a Genlock sync signal to be input into the switcher and one BNC connector (Out) to allow a Genlock sync signal to be fed through the switcher to another device. See *Vertical Interval Switching* later in this chapter for additional information.

## Installation, cont'd

- ④ **RS-232/RS-422/RS-485 connector** — A 5-pole captive screw connector for input from a computer or third-party controller using Serial Control Protocol commands or control software for Windows® to remotely control the switcher.



- ⑤ **Serial control setting DIP switch** — Allows the switcher to be configured to accept RS-232 (all switches up) or RS-422/RS-485 (all switches down) communication standard.



**NOTE** DIP switch settings change according to the standard used. Higher standards require a different signal type. DIP switch settings make subtle adjustments to signal type. See chapter 5 - Remote Control for additional information.

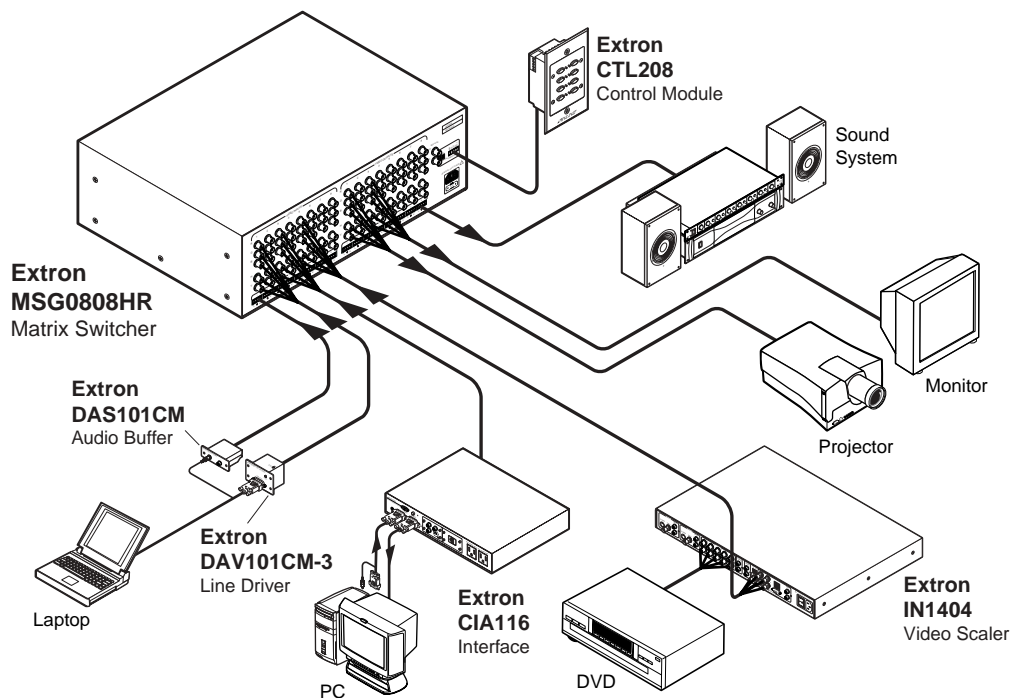
- ⑥ **AC power** — Standard AC power connector for a power source of 100 – 240VAC, operating at 50/60 Hz.
- ⑦ **AC Fuseholder** — Remove this to change out the AC fuse.
- ⑧ **Audio output group** — Four (MSG0804) or eight (MSG0808), 5-pole captive screw connector for balanced/unbalanced stereo audio output from the audio input. See *Audio input and output* in this chapter.
- ⑨ **Audio input group** — Eight, 5-pole captive screw connector for balanced/unbalanced stereo audio input.

**NOTE** Pay special attention to the right channel wiring. The + and – layout differs from most other Extron products.

## Connecting the MSG0804 and MSG0808

The MSG Matrix Switchers can be connected to as many as 8 input devices simultaneously and output up to four (MSG0804) or eight (MSG0808) simultaneously. Follow the steps below and see the installation example in figure 2-4.

- 1 If the MSG Matrix Switcher is to be mounted, see *Mounting the Switcher*, earlier in this chapter.
- 2 Turn off power to the switcher and all other devices that will be connected.
- 3 Using the BNC input connectors, attach up to eight RGBHV video input devices to the switcher.
- 4 Connect up to four output devices to the MSG0804, or eight output devices to the MSG0808 using the output BNC connectors.
- 5 For stereo audio input, connect up to eight audio sources to the switcher using 5 mm, 5-pole captive screw connectors. See the following *Audio input and output* section. Connect audio output to the switcher using 5 mm, 5-pole captive screw connectors.



**Figure 2-4— MSG0808 installation example**

- 6 If the switcher is to be connected to a computer or host controller for remote control, connect the host's RS-232 cable to the 5-pole captive screw serial port of the switcher. For an RS-232/RS-422/RS-485 pinout table and dip switch settings, see the related information on page 2-4.
- 7 Power up the input and output devices, then connect power to the switcher.

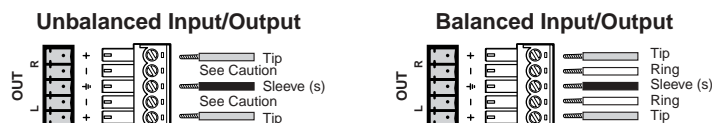


### Audio input and output

Before connecting audio, determine whether your audio system is unbalanced or balanced. Then, follow the instructions and illustrations below to connect either unbalanced audio or balanced audio.

**CAUTION** *Wiring the audio incorrectly can damage the audio output circuits.*

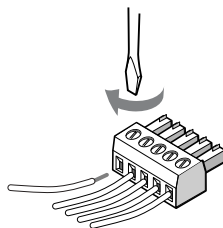
**NOTE** Pay special attention to the right channel wiring. The + and – layout differs from most other Extron products.



**Figure 2-5— Unbalanced and Balanced audio connections**

#### Unbalanced audio

1. Attach the audio cable to an unbalanced input connector.
2. Attach the other end of the audio cable to the 5-pole captive screw audio cable connector (Extron part number 10-163-05), as shown in figure 2-5. Fasten the captive screws inside the audio cable connector as shown in figure 2-6.



**Figure 2-6 — Fastening captive screws**

**CAUTION** *Connect the sleeve to ground (Gnd). Connecting the sleeve to a negative (-) terminal will damage the audio output circuits.*

3. Slide the 5-pole captive screw audio cable connector into the audio connector of the switcher, and plug the other end of the audio cable into an amplifier or powered speakers.

#### Balanced audio

1. Attach the audio cable to a balanced input connector.
2. Attach the other end of the audio cable to the 5-pole captive screw audio cable connector (Extron part number 10-163-05), as shown in figure 2-5. Fasten the captive screws inside the audio cable connector as shown in figure 2-6.

**CAUTION** *Connect the sleeve to ground (Gnd). Connecting the sleeve to a negative (-) terminal will damage the audio output circuits.*

3. Slide the 5-pole captive screw audio cable connector into the audio connector of the switcher, and plug the other end of the audio cable into an amplifier or powered speakers.

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## Vertical Interval Switching

When the switching between inputs, the resulting image change should be seamless and clean. Vertical interval switching makes this seamless image change possible. MSG switchers are able to provide vertical interval switching by using an external sync (genlock) signal to synchronize switching during the vertical sync interval. Without external sync locking, switching between inputs can result in a brief rolling (sync loss) or a brief change in the picture size. If no external sync timing source is connected to the switcher, switching occurs immediately.

### Connecting the external sync signal

The Genlock In connector of the MSG switcher receives the external sync timing signal. The Genlock Out connector allows the signal to be passed on to another video device, if required.

To enable vertical interval switching, connect an external sync signal (from an Extron BBG6A Blackburst Generator or other source) to the Genlock In BNC connector (③) for genlocking the video signal in broadcast or other sync-critical applications. Connect any downstream equipment that requires genlocking to the Genlock Out BNC connector to route the external sync signal through the switcher.

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**MSG Matrix Switchers**

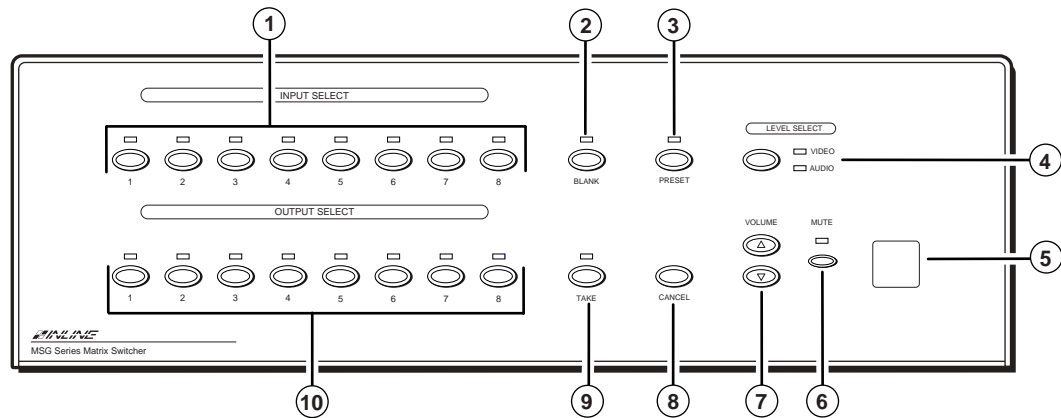
# Chapter Three

## Operation

Front Panel Features

Front Panel Operation

## Front Panel Features



**Figure 3-1 — Front panel details of the MSG0808 (MSG0804 and audio versions different as noted below)**

- ① **Input Select buttons/LEDs** — Buttons 1 through 8 select the input for the Video/Audio switcher. The LEDs over each button (when lit) indicate which input has been selected for output.
- ② **Blank button/LED** — Disconnects the video and audio input sources from the output. Affects only the currently selected output. The LED over the button (when lit) indicates blanking is active.
- ③ **Preset button/LED** — Stores or recalls preset configurations (video and audio), including input/output connections and audio levels. The LED over the button indicates that presets can be stored (blinking), or recalled (solid).
- ④ **Level Select button/LED (audio models only)** — Toggles through the three switching levels available via the front panel. The LEDs adjacent to the button (when lit) indicate which level is active, video only, audio only, or both video and audio.
- ⑤ **IR window** — Receives IR commands from the optional CTL 120-2 IR remote control.
- ⑥ **Mute button/LED (audio models only)** — Mutes audio for the selected output. The adjacent LED (when lit) indicates that the audio output is muted.
- ⑦ **Volume buttons (audio models only)** — The volume increment (▲) and decrement (▼) buttons raise and lower the volume of the audio input/output, respectively.
- ⑧ **Cancel button** — This button cancels the program/preset currently being entered. Use the **Cancel** button before initiating any connections or preset configurations.
- ⑨ **Take button/LED** — This button performs the selected connect/disconnect between the selected inputs and outputs.
- ⑩ **Output Select buttons/LEDs** — Buttons 1 through 4 (MSG0804) or 1 through 8 (MSG0808) select the output for the video/audio switcher. The LEDs over each button (when lit) indicate which output has been selected.

---

## Front Panel Operation

The functions of the front panel controls are described in the following sections.

### Connecting inputs with outputs

The input and output buttons on the front panel correspond to the numbered input and output connectors on the rear panel. When you select and press an input or output button, the green LED indicator above the button lights. To select a different input or output, press a different button.

**To connect an output with an input via the front panel:**

1. Select the desired input by pressing the corresponding input button. The LED above the selected input lights.
2. Select the desired output(s) to connect to the input and press the corresponding output button(s). The LED(s) above the selected output(s) blink(s).
3. Press the **Take** button to confirm the connection(s).

**To select a different input:**

Repeat steps 1 through 3 above.

### Preset configurations

Up to 12 (MSG0804) or 16 (MSG0808) different preset configurations can be stored in the switcher's memory from the front panel (up to 32 can be stored via RS-232/422/485 remote control). To display currently available presets, press and release the **Preset** button. The LEDs for inputs and outputs with presets will light.

**To store the current configuration to a preset:**

1. Press and hold the **Preset** button for 2 seconds. When released, the LED will blink, indicating that the switcher is ready to store a preset.
2. Press the input or output button you want to use to designate as the preset button for that configuration. If you select a previously assigned button for a new preset, it will overwrite the old preset.

Be sure to document the preset configurations you create so they can be recalled and used as needed.

**To recall a preset:**

Press the **Preset** button, the LEDs above all buttons designated as presets will light. Select the input or output button for the preset you desire to recall that configuration. The LEDs will go out.

**NOTE** Each time you turn on the switcher, it will default to the last configuration.

### Miscellaneous front panel functions

**To blank the selected output:**

1. Press the **Blank** button, the LEDs above all blanked outputs will light.
2. Select the output(s) to blank by pressing the output button(s).
3. Press the **Take** button to confirm your selection. The output(s) will be disconnected.

**To unblank the selected output:**

Repeat the steps under *Connecting inputs with outputs*, above.

**To increase or decrease the audio volume of the selected output (audio versions only):**

Press the **Volume** increment (▲) or decrement (▼) buttons until the desired sound level is reached. To increase/decrease input volume levels, press and hold the input button while adjusting the volume levels.

**To mute/un-mute the audio (audio versions only):**

To mute the last selected audio output, press the **Mute** button. The LED over the **Mute** button will light to indicate that Mute is active and the audio will be muted. To un-mute the audio, press the **Mute** button again. The LED will go out and the audio will be un-muted.

### Selecting the switching level (audio versions only)

The switcher has three different switching levels, selectable from the front panel; level 1 is audio follows video, level 2 is video with no audio, and level 3 is audio only. The currently selected level is indicated on the front panel by the video and audio LEDs adjacent to the **Level Select** button. If both the video and audio LEDs are lit, the switcher is set for level 1 switching. If only the video LED is lit, the switcher is set for level 2 switching. If only the audio LED is lit, the switcher is set for level 3 switching.

Switching only affects the level(s) indicated. If level 2 is indicated, only the video will be switched. If level 3 is indicated, only the audio will be switched.

To toggle between switching levels, press **Level Select** button repeatedly until the desired level is indicated.

### Reset to factory default

To restore input/output configurations, volume levels, and RS-232 settings to factory default, press the **Input 1** and **Input 5** buttons at the same time.





**MSG Matrix Switchers**

# 4

## **Chapter Four**

### **Windows<sup>®</sup>-based Control Program**

Installing Windows-based ICS100 Control Software

Using the Software

## Windows-based Control Program, Cont'd

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The ICS100 Control Software, which can be used to control the MSG matrix switchers, requires Windows 95/98, NT, or later. The program provides control of the switchers' functions from a PC. Control is enabled by connecting the switcher to a PC with a serial cable (to the Serial Port connector), then installing and configuring the ICS100 Control Software program in the PC. For information on remotely controlling the switcher from a network, see *Remote Control from a Network*, in chapter 5 *Remote Control*.

### Installing the Windows®-based ICS100 Control Software

The program is contained on a single CD, which is provided with your switcher. The program occupies approximately 2.5 MB (megabytes) of hard-drive space. Run the program from the hard drive after installation.

To install the software from the CD onto the hard drive, put the CD in the CD-ROM drive of your PC. The install program will autorun. Follow the instructions that appear on the screen.

By default, the Windows installation creates a C:\Program Files\Inline Inc directory, and it places an ICS100 icon on your Windows desktop.

### Using the Software

#### Running the control program

1. To run the ICS100 Control Program, double-click on the ICS100 icon on your Windows desktop. The ICS interface screen is displayed.



**Figure 4-1 — ICS100 Interface screen**

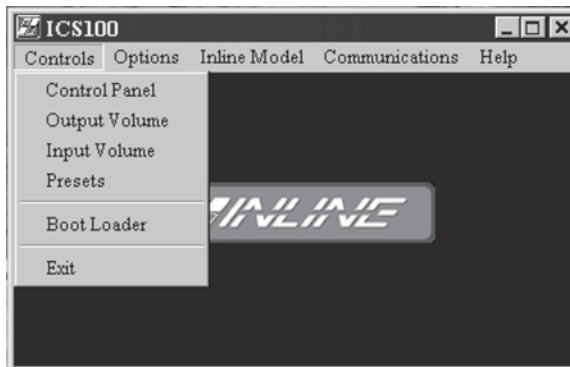
#### Specifying your switcher model

The ICS100 Control Program will normally detect your switcher model automatically. If not, proceed with the following:

1. Click the Inline Model drop-down menu to set the switcher model you want to control.
2. Use the other drop-down menus to access optional device settings. The Controls, Options, and Communications menus will change depending on which switcher model you selected on the Inline Model menu.

#### Opening the Controls menu

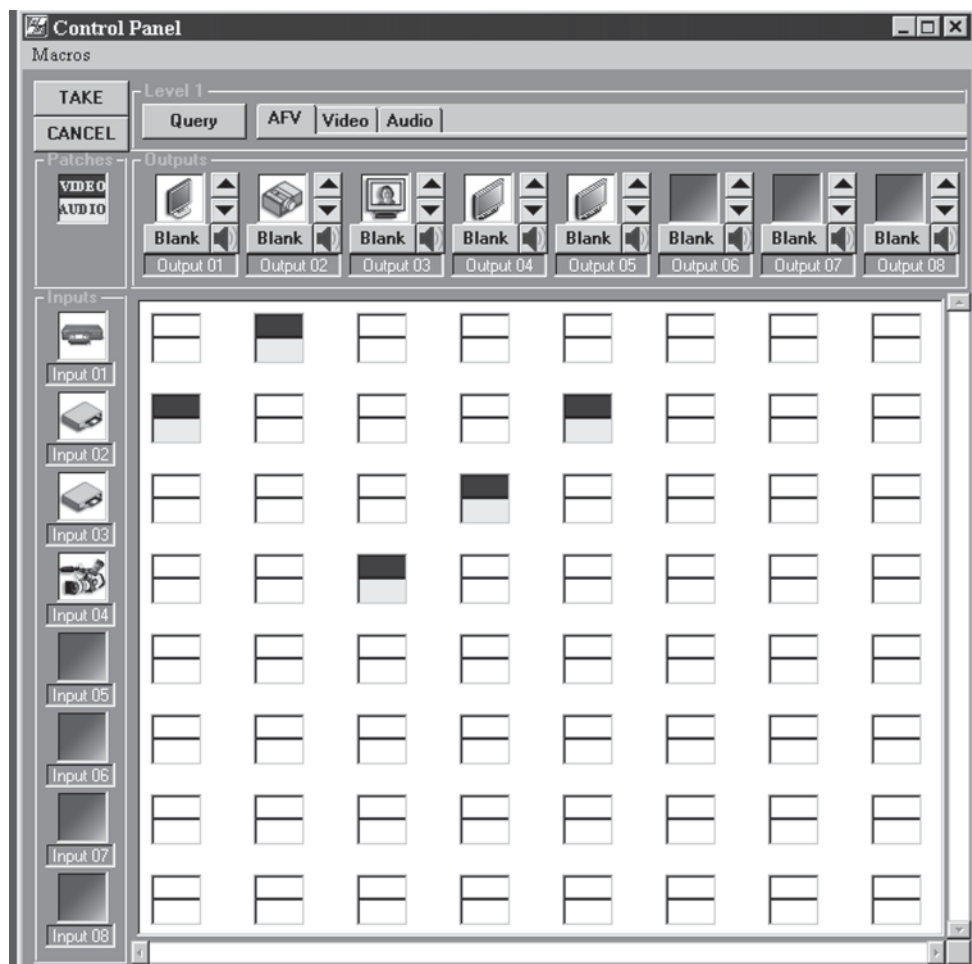
Click the Controls option on the menu bar. A drop-down menu listing the various options available to your switcher is displayed.



**Figure 4-2 — ICS100 Interface screen - MSG switcher controls options**

### Using the control panel

Select Control Panel from the Controls drop-down menu. The Control Panel window opens. You can use the control panel to select input for each group, update the software to reflect hardware changes, blank a selected output, or change the output volume level.



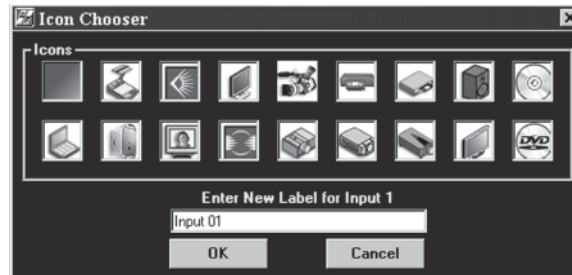
**Figure 4-3 — ICS100 MSG0808 control panel**

## Windows-based Control Program, Cont'd

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### Defining input icons and labels

1. Right-click on a blank input icon.
2. From the selection window that opens, click on the icon that represents the input device that you want to depict.



**Figure 4-4 — ICS100 Icon chooser**

3. Place your mouse cursor in the field labeled **Enter New Label for Input x** and type in the new label for the input device.
4. Click **OK** when you have finished entering input labels.

### Creating a new patch

1. Define input and output devices as described above.
2. Click the tab for the appropriate level (AFV [audio follows video], Audio, or Video) you want to switch. For a video patch, the upper half of the patch button will turn blue, for an audio patch, the lower half of the button will turn yellow, for an AFV patch, both halves turn the appropriate color.
3. Click the **Take** button to confirm the patch.

### Blanking the output of a group

Click the **Blank** button below an output device icon to blank the output of the device. The input/output patch will be removed and the output is blanked.

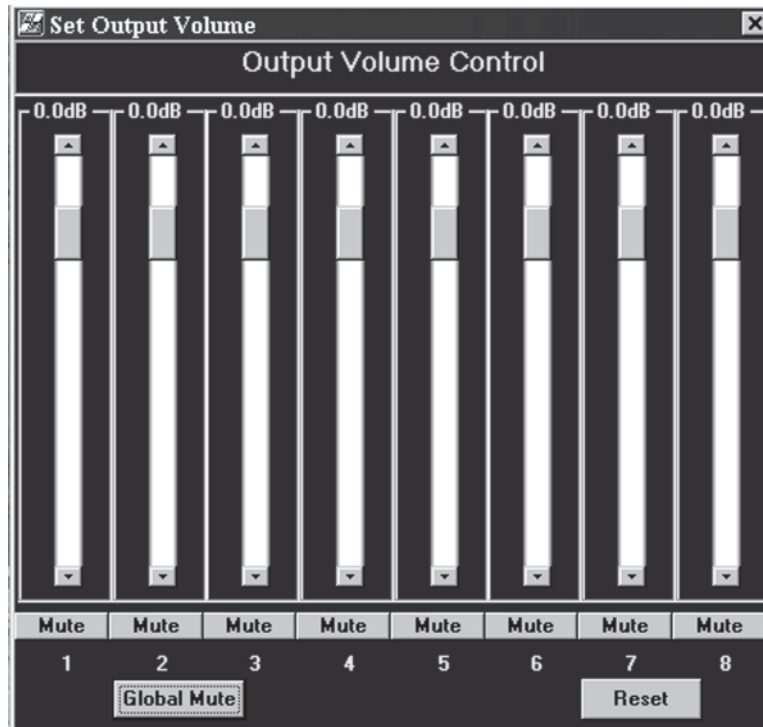
### Setting volume levels

Output volume adjustments allow you to set an acceptable volume level for each output device. This allows you to adjust for the differences in the output device sensitivity and for variations in environment or location.

Adjusting the input volume allows you to equalize the audio levels of the various inputs so that the audio levels will not change dramatically when switching inputs.

### Adjusting output volume levels

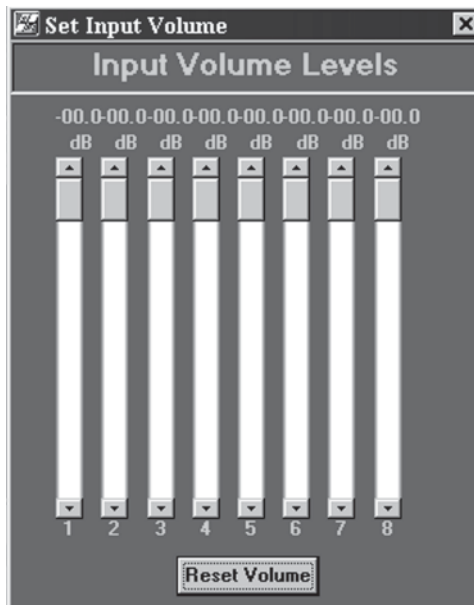
1. From the ICS100 Interface screen (figure 4-1) select **Output Volume** from the Controls drop-down menu, or right-click on the output device increment/decrement buttons to the right of the output device icon on the Control Panel screen. The Set Output Volume window opens.
2. Click the increment (▲) button or the decrement (▼) button, or click and drag the slider, to adjust the volume of an output device.
3. To set the output volume to factory default levels, click the **Reset** button.
4. To mute the output volume for a specific output, click the **Mute** button at the bottom of the slider for that device.
5. To globally mute all output devices, click the **Global Mute** button at the bottom of the screen.
6. Close the Set Output Volume window.





**Figure 4-5 — ICS100 Set Output Volume window**

#### Adjusting input volume levels

1. From the ICS100 Interface screen (figure 4-1) select **Input Volume** from the Controls drop-down menu. The Set Input Volume window opens.



**Figure 4-5 — ICS100 Set Input Volume window**

2. Click the increment () button or the decrement () button, or click and drag the slider, to adjust the volume of an input device.
3. To set the input volume to factory default levels, click the **Reset Volume** button.
4. Close the Set Input Volume window.

# Windows-based Control Program, Cont'd

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## Setting and using presets

The ICS100 Control Program can be used to create, view, save, recall, label, and clear presets for the MSG matrix switcher. Up to 32 presets can be set using this program. For tasks in addition to those detailed below, access the Help system from the Interface screen.

### Viewing existing presets

Select **Presets** from the Controls drop-down menu. The Preset Panel window opens. Existing presets are labeled and shown on this screen.

### Creating a preset

1. Set up the I/O configuration for the preset in the Control Panel.
2. Select **Presets** from the Controls drop-down menu. The Presets window opens.



**Figure 4-6 — ICS100 Presets window**

3. Right-click on the number you want to assign to the preset, then click the **Save** button. The preset is saved to the selected number.
4. Close the Presets window.

### Recalling a preset

1. Select **Presets** from the Controls drop-down menu. The Presets window opens.
2. Click on the number of the preset you want to recall, then press the **Recall** button. The preset configuration is activated.
3. Close the Presets window.

## Opening the Options menu

Click the Controls option on the menu bar. A drop-down menu listing the various options available to your switcher is displayed.

### Enabling/disabling front panel control

The current state of front panel control is indicated by the presence or absence of a check mark next to **Front Panel Enable** on the Options menu. If a check mark appears, front panel controls are enabled. If a check mark does not appear, front panel controls are disabled. To toggle front panel controls on or off, click **Front Panel Enable** with your mouse pointer.

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### **VIS Enable**

The current state of VIS (Vertical Interval Switching) is indicated by the presence or absence of a checkmark next to **VIS Enable** on the Options menu. If a checkmark appears, VIS is enabled. If a check mark does not appear, VIS is disabled. To toggle VIS on or off, click **VIS Enable** with your mouse pointer.

**NOTE** *Vertical interval switching requires a Genlock signal from a blackburst generator or similar device.*

### **Enable Response**

The current state of the view response option is indicated by the presence or absence of a checkmark next to **Enable Response** on the Options menu. If a checkmark appears, you will be able to view responses from the switcher when using terminal communication (see Using Terminal Comm below). If a checkmark does not appear, you will not be able to view responses from the switcher. To toggle the view response option on or off, click **Enable Response** with your mouse pointer.

### **Using Terminal Comm**

The Terminal window is used to view ICS100 commands as they are sent to the switcher, and to view responses as they are received from the switcher. To use the Terminal window, click on **Terminal Comm** from the Options menu. The Terminal window opens.

In addition to viewing commands that are sent and received from the ICS100 Control Program, the Terminal window also allows you to save macro commands or a communication session and recall it for repeated or future use. Refer to ICS100 Control Program Help for additional information on terminal communication.

### **Resetting the unit**

1. From the Options menu, click on **Reset Unit**. A pullout menu appears.
2. To partially reset the switcher (restore all parameters to factory default, except input volume settings) select **Partial Reset** from the pull out menu.
3. To fully reset the switcher (restore all parameters to factory default) select **Full Reset** from the pull out menu.

### **ICS100 Control Program help**

For information about program features, you can access the help program from within the ICS100 Control Program, click on the **Help** tab on the main screen, then select **Help** from the drop-down menu.



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# 5

## Chapter Five

### Remote Control

Remote Control Port (RS-232/RS-422/RS-485)

Host-to-MSG Matrix Switcher Communications

Command Table

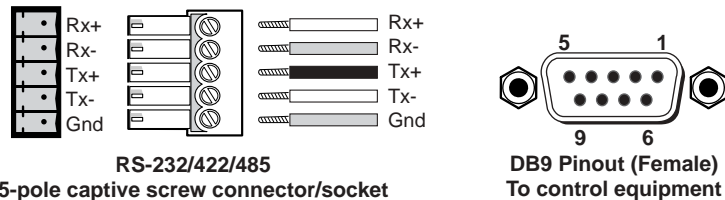
Remote Control from a Network

CTL120-2 Remote Control

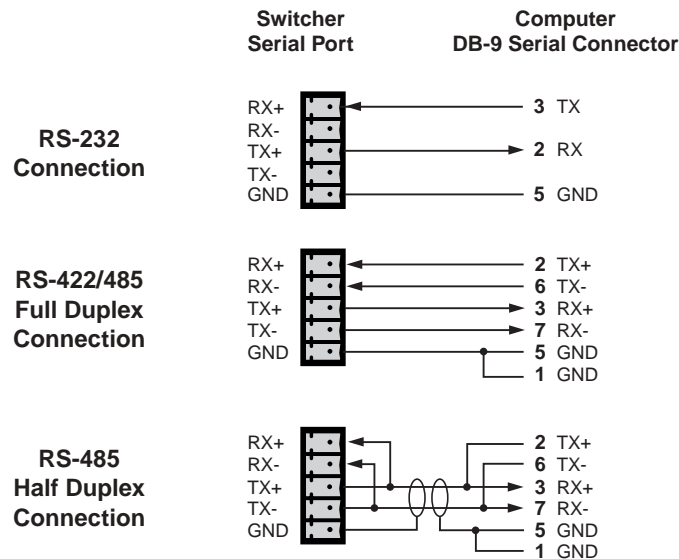
# Remote Control

## Remote Control Port (RS-232/RS-422/RS-485)

The MSG Matrix Switcher RS-232/RS-422/RS-485 port connector is used to connect to a host or external controlling device, such as a computer or control system, which can generate the proper command codes and recognize the switcher's responses.



The RS-232/RS-422/RS-485 connector is a 5-pole, captive screw connector (see illustration above) with the following pin designations:

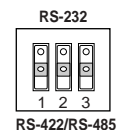


The default serial protocol is 9600 baud, 8-bit, 1 stop bit, no parity, and no flow control.

Commands and responses for programming the MSG Matrix Switcher from a host system connected to the RS-232/RS-422/RS-485 port are listed on the following pages.

## Dip Switch Settings

Use the DIP switch bank in the back of the MSG switcher to configure the serial ports to operate as an RS-232 (factory default-all switches up) or RS-422/RS-485 (all switches down) interface. DIP switch settings change according to the standard used. Configure the DIP switch according to your requirements, based on the table below.



Switch #	Function	ON (1)(Down)	OFF (0)(Up-Default)
1	Serial Mode	RS-422/RS-485	RS-232
2	Termination (End Unit)	Terminate RCV 120 Ohms	No Terminate RCV
3	Termination (End Unit)	Terminate XMT 120 Ohms	No Terminate XMT

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**NOTE** Termination resistors should only be turned on when operating in RS-422/RS-485 mode, and then only for the first and last units on a long serial line. The default switch settings are all OFF. In half-duplex mode, only turn on one of the termination resistors, as they are connected together by the cable.

## Host-to-MSG Matrix Switcher Communications

Command	Description
[ADDRxx]	Assigns an address from 01 to 98 to the unit. Address 00 is a broadcast address and address 99 is reserved for future products. - Where xx = 01 to 98
[ADDR@]	Removes an address from the unit. This is the factory default setting.
[ADDR?]	Query the unit for a previously assigned address.
[CCxx]	Connects the controller to the addressed unit. 00 is a broadcast address and will connect to all attached units. - Where xx is the address of the unit to be contacted.

All serial commands are applicable to both the MSG0804 and MSG0808, except where the number of outputs differs between the two switchers. The MSG Matrix Switchers accept serial control protocol commands through the RS-232/RS-422/RS-485 port. These commands consist of one or more characters per command field. They require a beginning delimiter (I) and an ending delimiter (J).

### Addressing commands

In RS-232 mode, there is no need to assign an address to the switcher, however, if you are using RS-422 or RS-485 mode with several devices connected in parallel to a single serial port, you will need to assign an address for each unit.

The factory default for the MSG Matrix Switchers is no address. You must assign an address between 01 and 98. In addition, 00 is a broadcast address, and all connected units will perform the action commanded (no responses will be sent).

### Using the command table

The command table is shown on the following pages. Lower case characters are acceptable in the command field only where indicated. Command and response examples are shown throughout the command table.

### Command Table

#### Set-up commands

Use these commands to configure the switcher. If you are using a third-party control system, you should place these commands in the start-up section of the program. You only need to send these commands to the switcher once.

Command	Description
<b>Request information</b> [ARC]	Request for model and version information.
<b>Reset comm port</b> [CPx@]	Resets the communications port to the factory default (9600 baud, 8-bit, 1 stop bit, no parity, and no flow control) <ul style="list-style-type: none"><li>• Where x = 1</li></ul>
<b>Query comm port</b> [CPx?]	Query the communications port for current settings <ul style="list-style-type: none"><li>• Where x = 1</li></ul>
<b>Configure comm port</b> [CPxbpsfd]	Configures the communications port for baud rate, flow control, and duplex <ul style="list-style-type: none"><li>• Where:<ul style="list-style-type: none"><li>x = 1</li><li>b = 0 for 1200, 1 for 2400, 2 for 4800, 3 for 9600, 4 for 19200, and 5 for 38400</li><li>p = 0 (no parity)</li><li>s = 0 (1 stop bit)</li><li>f = 0 to disable flow control and 1 to enable flow control (xOn/xOff)</li><li>d = 0 (full duplex) or 1 (half duplex)</li></ul></li></ul> Default is 9600 baud, 1 stop bit, 8 data bits, no parity, no flow control, and full duplex
<b>Factory reset</b> [DFLTx]	Performs a factory reset. The partial reset will return I/O configurations, volume levels, and serial set-up to factory levels. The full reset will return all parameters (including presets) to factory default levels. <ul style="list-style-type: none"><li>• Where:<ul style="list-style-type: none"><li>x = 0 for partial reset</li><li>x = 1 for full reset</li></ul></li></ul>
<b>Front panel executive mode</b> [FPx]	Enable or disable front panel executive mode and request current status. <ul style="list-style-type: none"><li>• Where:<ul style="list-style-type: none"><li>x = 0 to enable executive mode (no front panel operation)</li><li>x = 1 to disable executive mode</li><li>x = ? to request current state</li><li>x = (blank) to toggle the current state</li></ul></li></ul>
<b>Serial response enable</b> [RESx]	Enable or disable serial responses from the switcher. <ul style="list-style-type: none"><li>• Where<ul style="list-style-type: none"><li>x = 0 to disable</li><li>x = 1 to enable</li></ul></li></ul>

## Switching commands

These commands can only initiate a one-input-to-one-output switch.

### Switching levels (audio models only)

Switching levels consist of combinations of video (RGB), sync (HV), and audio boards. The three predefined switching levels include:

- Level 1 = RGBHV and audio
- Level 2 = RGBHV (no audio)
- Level 3 = Audio only (no video or sync)

For commands that use these switching levels, refer to the **Switching Commands** chart below.

Command	Description
<b>Set switching level</b>	
[LVLx]	x = set switching level (1 to 3) x = ? returns current switching level
<b>Execute matrix switch</b>	
[MSxOooIii]	Executes a matrix switch of an input to an output for a specific switching level. <ul style="list-style-type: none"><li>• Where: x = 1 - 3 for specific switching level. oo = 01 - 04 (MSG0804) or 01 - 08 (MSG0808) for output. ii = 00 - 08 for input (00 = blank)</li></ul>
<b>Matrix switch current setting</b>	
[MSx?]	Returns the current connections for level x.
<b>Matrix switch current output</b>	
[MsxOoo?]	Returns connections for specified output and level. <ul style="list-style-type: none"><li>• Where: x = switching level. oo = 01 - 04 (MSG0804) or 01 - 08 (MSG0808)</li></ul>
<b>Blank output</b>	
[BLANKoo]	Blanks a specific output. <ul style="list-style-type: none"><li>• Where oo = 01 - 04 (MSG0804) or 01 - 08 (MSG0808)</li></ul>

## Volume commands

Use these commands to control volume levels for both inputs and outputs. Input levels are typically adjusted to minimize drastic changes in volume when switching between inputs.

Command	Description
<b>Mute/unmute</b>	
[MUTEoox]	Mute or unmute a specific output or request the current status. <ul style="list-style-type: none"><li>• Where: oo = 01 - 04 (MSG0804) or 01 - 08 (MSG0808) for output. x = 0 to disable mute and 1 to enable mute. x = ? to request the current state. x = (blank) to toggle the current state.</li></ul>

# Remote Control

<b>Mute all outputs</b>	
[MUTE]	Toggle between mute and unmute for all outputs.
<b>Mute status</b>	
[MUTE?]	Returns mute status for all outputs
<b>Change output volume level - specific</b>	
[VOLoox]	<p>Changes the volume level for a specific output.</p> <ul style="list-style-type: none"> <li>Where: <ul style="list-style-type: none"> <li>oo = 01 - 04 (MSG0804) or 01 - 08 (MSG0808) for output.</li> <li>x = + (plus sign) to increment the output volume.</li> <li>x = - (minus sign) to decrement the output volume.</li> <li>x = @ to return the output volume to factory default.</li> <li>x = ? to request the current volume level.</li> </ul> </li> </ul>
<b>Set output volume level - specific</b>	
[VOLooxxx]	<p>Sets the volume level for a specific output.</p> <ul style="list-style-type: none"> <li>Where: <ul style="list-style-type: none"> <li>oo = 01 - 04 (MSG0804) or 01 - 08 (MSG0808) for output.</li> <li>xxx = -550 - 090</li> </ul> </li> </ul> <p><b>Note:</b> 090 equals maximum gain (+9dB), 000 equals factory default (unity gain), and -550 equals minimum gain (-55dB).</p>
<b>Volume level - left</b>	
[VOLL?]	Returns all left audio output levels.
<b>Change channel volume level - left</b>	
[VOLLoox]	<p>Changes the left channel volume level for a specific output.</p> <ul style="list-style-type: none"> <li>Where: <ul style="list-style-type: none"> <li>oo = 01 - 04 (MSG0804) or 01 - 08 (MSG0808) for output.</li> <li>x = + (plus sign) to increment the output volume.</li> <li>x = - (minus sign) to decrement the output volume.</li> <li>x = @ to return the output volume to factory default.</li> <li>x = ? to request the current volume level.</li> </ul> </li> </ul>
<b>Set channel volume level - left</b>	
[VOLLooxxx]	<p>Sets the left channel volume level for a specific output.</p> <ul style="list-style-type: none"> <li>Where: <ul style="list-style-type: none"> <li>oo = 01 - 04 (MSG0804) or 01 - 08 (MSG0808) for output.</li> <li>xxx = -550 - 090</li> </ul> </li> </ul> <p><b>Note:</b> 090 equals maximum gain (+9dB), 000 equals factory default (unity gain), and -550 equals minimum gain (-55dB).</p>
<b>Change channel volume level - right</b>	
[VOLRoox]	<p>Changes the right channel volume level for a specific output.</p> <ul style="list-style-type: none"> <li>Where: <ul style="list-style-type: none"> <li>oo = 01 - 04 (MSG0804) or 01 - 08 (MSG0808) for output.</li> <li>x = + (plus sign) to increment the output volume.</li> <li>x = - (minus sign) to decrement the output volume.</li> <li>x = @ to return the output volume to factory default.</li> <li>x = ? to request the current volume level.</li> </ul> </li> </ul>
<b>Volume level - right</b>	
[VOLR?]	Returns all right audio output levels.



<b>Set channel volume level - right</b>	
[VOLRo0xxx]	<p>Sets the right channel volume level for a specific output.</p> <ul style="list-style-type: none"> <li>Where: <ul style="list-style-type: none"> <li>oo = 01 - 04 (MSG0804) or 01 - 08 (MSG0808) for output.</li> <li>xxx = -550 - 090</li> </ul> </li> </ul> <p><b>Note:</b> 090 equals maximum gain (+9dB), 000 equals factory default (unity gain), and -550 equals minimum gain (-55dB).</p>
<b>Change output volume level - global</b>	
[VOLx]	<p>Changes the volume level for all outputs.</p> <ul style="list-style-type: none"> <li>Where: <ul style="list-style-type: none"> <li>x = + (plus sign) to increment the output volume.</li> <li>x = - (minus sign) to decrement the output volume.</li> <li>x = @ to return the output volume to factory default.</li> <li>x = ? to request the current volume level.</li> </ul> </li> </ul> <p>Front Panel Executive.</p>
<b>Change channel volume level - global</b>	
[VOLoox]	<p>Changes the channel volume level for a all output.</p> <ul style="list-style-type: none"> <li>Where: <ul style="list-style-type: none"> <li>oo = 01 - 04 (MSG0804) or 01 - 08 (MSG0808) for output.</li> <li>x = + (plus sign) to increment the output volume.</li> <li>x = - (minus sign) to decrement the output volume.</li> <li>x = @ to return the output volume to factory default.</li> <li>x = ? to request the current volume level.</li> </ul> </li> </ul>
<b>Ramp volume level - specific</b>	
[VOLRMPoox]	<p>Starts the volume ramp function for a specific output.</p> <ul style="list-style-type: none"> <li>Where: <ul style="list-style-type: none"> <li>oo = 01 - 04 (MSG0804) or 01 - 08 (MSG0808) for output.</li> <li>x = + (plus sign) to ramp up.</li> <li>x = - (minus sign) to ramp down.</li> </ul> </li> </ul>
<b>Stop volume ramp</b>	
[VOLSTOP]	<p>Stops the volume ramp function.</p>
<b>Change input volume level - specific</b>	
[VINiix]	<p>Changes the volume level for a specific input.</p> <ul style="list-style-type: none"> <li>Where: <ul style="list-style-type: none"> <li>ii = input 01 - 08.</li> <li>x = + (plus sign) to increment the output volume.</li> <li>x = - (minus sign) to decrement the output volume.</li> <li>x = @ to return the output volume to factory default.</li> <li>x = ? to request the current volume level.</li> </ul> </li> </ul>
<b>Set Input volume level - specific</b>	
[VINiixxx]	<p>Sets the volume level for a specific input.</p> <ul style="list-style-type: none"> <li>Where: <ul style="list-style-type: none"> <li>ii = input 01 - 08.</li> <li>xxx = -640 - 000</li> </ul> </li> </ul> <p><b>Note:</b> 000 equals maximum (factory default), -640 equals minimum gain.</p>

## Remote Control, cont'd

### Change input volume level - global

[VINx]

Changes the volume level for all inputs.

- Where:

- x = + (plus sign) to increment the output volume.
- x = - (minus sign) to decrement the output volume.
- x = @ to return the output volume to factory default.
- x = ? to request the current volume level.

### Preset commands

The MSG0804 and MSG0808 can store and recall 32 preset configurations, accessible via RS-232 commands. The MSG0804 also has 12 presets available via the front panel and the MSG0808 has 16 presets available via the front panel. See chapter 3, *Operations* for additional information on the front panel.

Command	Description
<b>Save configuration to preset</b> [PSVxx]	Saves the current configuration to preset memory. <ul style="list-style-type: none"><li>• Where xx = Preset number 01 - 32</li></ul>
<b>Matrix switch current setting</b> [PRCxx]	Recalls a stored preset configuration from memory. <ul style="list-style-type: none"><li>• Where xx = Preset number 01 - 32</li></ul>

## Remote Control from a Network

You can control the MSG0804 or MSG0808 matrix switchers from a remote location across a Local Area Network (LAN), a Wide Area Network (WAN), or even over the Internet.

This remote network control is available in a client-server environment, where the PC attached to the switcher is called the server, and the PC that needs to control the device from another location is called the client.

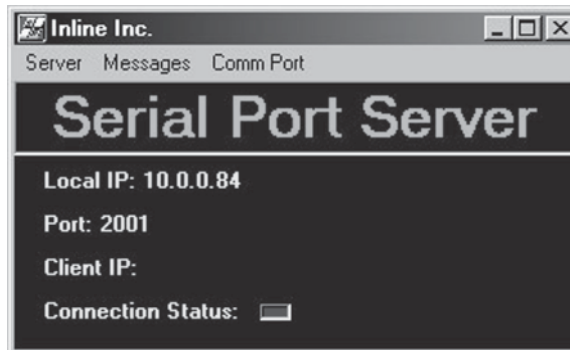
### Enabling remote control of the switcher over a network

Both the user operating the client (remote PC) and the user operating the server (local PC) must install the ICS100 Control Software program onto their respective PCs. See chapter 4, *Windows-based Control Program*, for information on installing the software.

Each user—the one operating the server and the one operating the client—must follow these instructions:

#### Configuring the server (local) PC

1. Attach the switcher to the server PC with a serial cable from the PC's serial port to the switcher's serial port. For information on wiring the cable, see *Remote Control Port (RS-232/RS-422/RS-485)* earlier in this chapter.
2. Click the Windows **Start** button, then select Programs, then ICS100, then Serial Server. The Inline Server Software (the "server") launches and the Serial Port Server window opens.

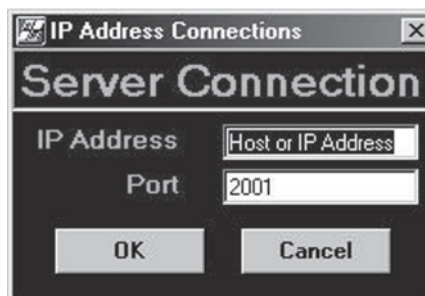


**Figure 5-1 — ICS100 Serial Port Server window**

3. Make sure the Local IP, Port, Client IP, and Connection Status information is correct (you may need to check with your Network Administrator or IT group for this information). If the client PC is connected to the server, a Client IP address will be displayed and the Connection Status will show green (red if not connected).
4. The Inline Serial Server waits for the client PC on TCP/IP port 2001 (the factory default). If that port is already in use, you may change the number of the port (open the ICS100 Control Software Help file for instructions).
5. When the server has been connected and configured correctly, the client can be configured to connect to the server (check with your Network Administrator to secure log-on rights to the server).

#### **Instructions for configuring the client (remote) PC:**

1. Install the ICS100 Control Software program. See chapter 4, *Windows-based Control Program*, for information on installing the software.
2. Click the Windows **Start** button, then select Programs, then ICS100. The ICS100 (the “client”) launches.
3. Open a connection to the server as follows:
  - a. In the ICS100 Control Software, click on the Communications tab, then select Network from the drop-down menu. The Server Connection window opens.



**Figure 5-2 — ICS100 Server Connection window**

- b. Enter the IP Address and Port number of the server PC.
- c. Click **OK**. The connection is visible in the main window.
- d. Click **OK** again. The client PC can now be used to control the switcher.

## **Adjusting response time**

The user operating the client PC may want to adjust the time out interval. The time out interval is the number of seconds that the client waits before communicating with the server.

### **Adjusting the response time**

1. From the Communications menu, select Response Time Out.
2. Select the appropriate time out interval for your network (4-12 seconds). Note: Selecting a longer interval will not slow down client-server communication.

## **Stopping communication**

The connection between the client PC and the server PC may be closed at any time from either PC.

### **Stopping communications from the server PC**

In the Inline Server Software, from the Server menu, select Close Connection.

### **Stopping communications from the client PC**

In the ICS100, from the Communications menu, select Close Connection.

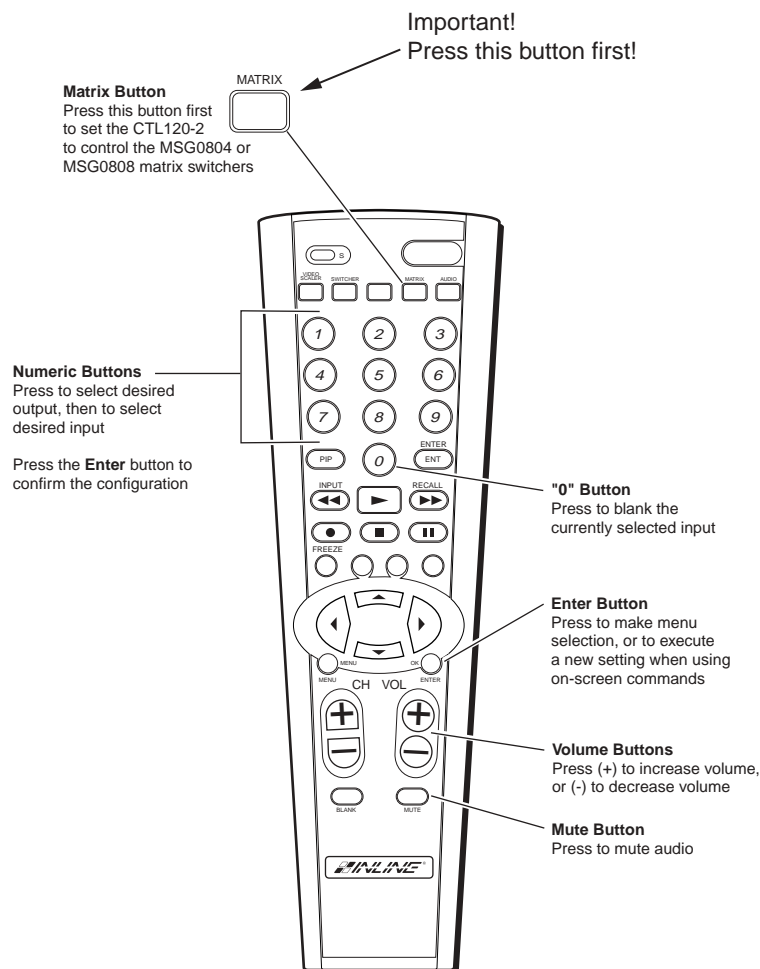
## CTL120-2 IR Remote Control

The CTL120-2 IR Remote Control sends infrared commands to the built-in infrared receiver in the MSG switchers to control various switcher functions. The illustration below shows the location and function of each button on the Remote Control unit that can be used to control the MSG matrix switchers.

Initially, press the **Matrix** button on the Remote Control unit to change it to matrix switcher mode.

**To switch to a new input/output configuration using the CTL120-2 Remote Control:**

1. Press the button on the remote control unit that corresponds to the desired output select button.
2. Press the button on the remote control unit that corresponds to the desired input that you want to connect to the output.
3. Press the **Enter** button to confirm the configuration.



**Figure 5-3 — CTL120-2 Infrared Remote Control**

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## MSG Matrix Switchers

# Appendix

## Specifications

# Specifications

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## Video

Routing	
MSG0804-3, MSG0804-4, MSG0804HR-3, MSG0804HR-4 .....	8 x 4 matrix
MSG0808-3, MSG0808-4, MSG0808HR-3, MSG0808HR-4 .....	8 x 8 matrix
Gain .....	Unity (with 75 ohm termination)
Bandwidth	
MSG0804-3, MSG0804-4, MSG0808-3, MSG0808-4 ..	225 MHz (-3dB), fully loaded
MSG0804HR-3, MSG0804HR-4, MSG0808HR-3, MSG0808HR-4 .....	475 MHz (-3dB), fully loaded
Differential phase error .....	0.05° at 3.58 MHz and 4.43 MHz
Differential gain error .....	0.1% at 3.58 MHz and 4.43 MHz
Crosstalk .....	-60dB @ 5 MHz
Switching speed .....	50 ms (max.)

## Video input

Number/signal type .....	8 RGBHV, RGBS, RGsB, RsGsBs, component video (YUV; YPrPb; Y, R-Y, B-Y), S-video, composite video
Connectors .....	8 x 5 female BNC
Nominal level .....	1V p-p for Y of component video and S-video, and for composite video 0.7V p-p for RGB 0.3V p-p for R-Y and B-Y of component video, and for C of S-video
Minimum/maximum levels .....	Analog: ±1.5V p with no offset at unity gain
Impedance .....	75 ohms
Return loss .....	<-60dB @ 5 MHz
Maximum DC offset .....	(Note: Min/max levels include any DC offset)
External sync (genlock) .....	2.0V to 5.0V p-p

## Video output

Number/signal type	
MSG0804-3, MSG0804-4, MSG0804HR-3, MSG0804HR-4 .....	4 RGBHV, RGBS, RGsB, RsGsBs, component video, S-video, composite video
MSG0808-3, MSG0808-4, MSG0808HR-3, MSG0808HR-4 .....	8 RGBHV, RGBS, RGsB, RsGsBs, component video, S-video, composite video
Connectors	
MSG0804-3, MSG0804-4, MSG0804HR-3, MSG0804HR-4 .....	4 x 5 female BNC
MSG0808-3, MSG0808-4, MSG0808HR-3, MSG0808HR-4 .....	8 x 5 female BNC



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Nominal level .....	1V p-p for Y of component video and S-video, and for composite video 0.7V p-p for RGB 0.3V p-p for R-Y and B-Y of component video, and for C of S-video
Minimum/maximum levels .....	Can deliver $\pm 5V_p$ to 75 ohm load
Impedance .....	75 ohms
Return loss .....	-45dB @ 5 MHz
DC offset .....	$\pm 1.5mV$ maximum with input at 0 offset
Switching type .....	Triple-Action (RGB delay), or vertical interval (if genlocked)

## Sync

Input type .....	RGBHV, RGBS, RGsB, RsGsBs
Output type .....	RGBHV, RGBS, RGsB, RsGsBs
Genlock connectors .....	2 BNC female
Standards .....	NTSC 3.58, NTSC 4.43, PAL, SECAM
Input level .....	2.0V to 5.0V p-p
Output level .....	4.0V to 5.0V p-p ..... or ..... TTL 5.0V p-p, unterminated
Input impedance .....	510 ohms
Output impedance .....	75 ohms
Max input voltage .....	5.0V p-p
Max. propagation delay .....	25 ns
Max. rise/fall time .....	6.5 ns
Polarity .....	Positive or negative (follows input)

## Audio (audio models only)

Routing	
MSG0804-4, MSG0804HR-4 .....	8 x 4 stereo matrix
MSG0808-4, MSG0808HR-4 .....	8 x 8 stereo matrix
Gain .....	Unbalanced output: 0dB; balanced output: +6dB
Frequency response .....	20 Hz to 20 kHz, $\pm 0.5dB$
THD + Noise .....	0.03% @ 1 kHz at nominal level
S/N .....	>60dB at rated maximum output
Crosstalk .....	<-70dB @ 1 kHz, fully loaded
Stereo channel separation .....	>70dB @ 1 kHz
CMRR .....	>45dB @ 20 Hz to 20 kHz

## Audio input

Number/signal type .....	8 stereo, balanced/unbalanced
Connectors .....	(8) 3.8 mm captive screw connectors, 5 pole
Impedance .....	>20 kohms unbalanced, 20 kohms balanced, DC coupled
Nominal level .....	+2.2dBu (0.7Vrms) [-60dBV (1mV), +4dBu (1.23V), 0dBu (0.775V), -10dBV (316mV), -20dBV (100mV)]
Maximum level .....	+12dBu, (balanced or unbalanced) at 1%THD+N
Input gain adjustment .....	-64dB to +0dB, adjustable per input

## Audio output

Number/signal type	
MSG0804-4, MSG0804HR-4 .....	4 stereo, balanced/unbalanced, line level

# Specifications — MSG0804 and MSG0808

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MSG0808-4, MSG0808HR-4 .....	8 stereo, balanced/unbalanced, line level
Connectors	
MSG0804-4, MSG0804HR-4 .....	(4) 3.8 mm captive screw connectors, 5 pole
MSG0808-4, MSG0808HR-4 .....	(8) 3.8 mm captive screw connectors, 5 pole
Impedance .....	50 ohms unbalanced, 100 ohms balanced
Gain error .....	±0.4dB channel to channel
Maximum level (Hi-Z) .....	>+12dBu, balanced or unbalanced at stated %THD+N
Maximum level (600 ohm) .....	>+20dBm, balanced or unbalanced at stated %THD+N

**NOTE** 0dBu = 0.775 volts (RMS).

## Control/remote — switcher

Serial control ports .....	RS-232, RS-422, RS-485 on a 3.8 mm captive screw connector
Baud rate and protocol .....	1200/2400/4800/ 9600/19200/38400 (default 8-bit, 1 stop bit, no parity, no flow control, 9600 baud)
Serial control pin configurations	RS-232 — 2 = TX, 3 = RX, 5 = Gnd RS-422/RS-485 — 2 = TX+, 6 = TX-, 3 = RX+, 7 = RX-, 1 and 5 = Gnd
Program control .....	ICS100 Control Software

## General

Power .....	100VAC to 240VAC, 50/60 Hz, 25 watts, internal, autoswitchable
Temperature/humidity .....	Storage -40° to +158°F (-40° to +70°C) / 10% to 90%, non-condensing Operating +32° to +122°F (0° to +50°C) / 10% to 90%, non-condensing
Rack mount .....	Yes, with included IN9084B rack mount kit
Enclosure type .....	Metal
Enclosure dimensions .....	5.2" H x 17" W x 11.4" D (3U high, full rack width) 13.3 cm H x 43.3 cm W x 28.8 cm D (Depth excludes connectors and knobs. Width excludes rack ears.)
Product weight .....	12.25 lbs (5.6 kg)
Shipping weight .....	15 lbs (6.8 kg) DIM weight ..... 26 lbs
Vibration .....	ISTA/NSTA 1A in carton (International Safe Transit Association)
Listings .....	ETL (UL1950)
Compliances .....	CE, FCC Class A
MTBF .....	30,000 hours
Warranty .....	3 years parts and labor

**NOTE** Specifications are subject to change without notice.



## MSG Matrix Switchers

# B Appendix

## Reference Information

Updating the Firmware

Installing Custom Engraved Nameplates

Part Numbers

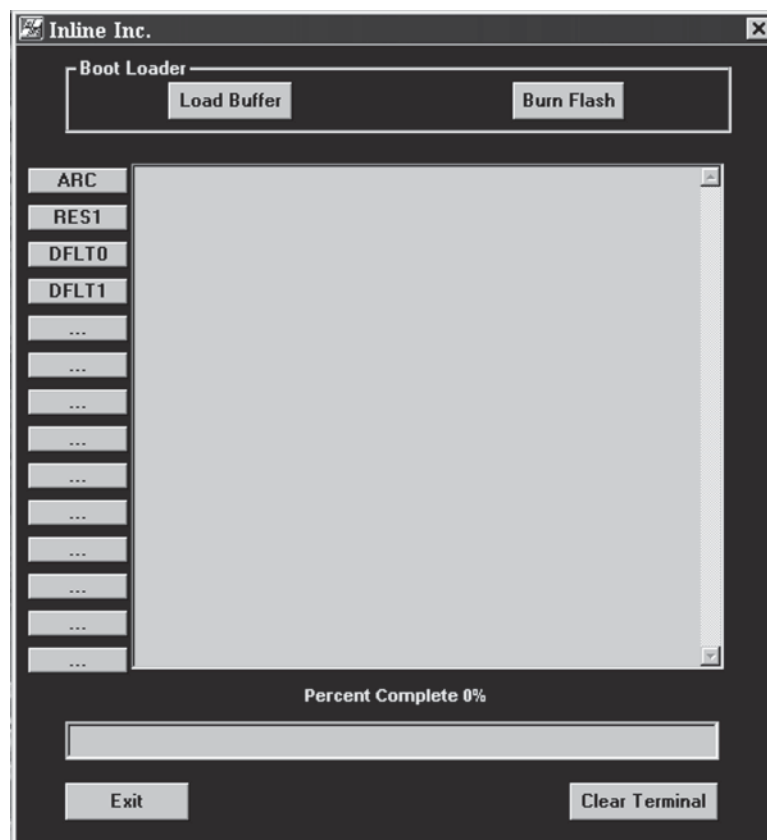
## Updating the Firmware

Firmware is programming that is inserted into programmable read-only memory on a programmable ROM chip in your switcher, thus becoming a permanent part of it. Firmware controls many of the features of your switcher. Firmware is created, tested, and improved like software and, like software, updates are made available periodically. When firmware updates are available, they can be distributed via e-mail and, using a special user interface, installed in the programmable read-only memory in your switcher.

Updating the firmware requires the installation of the Windows-based ICS100 Control Software. For information on installing the ICS100 software, see chapter 4, *Windows-Based Control Program*.

### To update the firmware:

1. When you receive a firmware update via e-mail, save the file in the ICS100 subdirectory so the file can be found and used when required.
2. Click the Windows **Start** button, then select Programs, then ICS100, then Boot Loader. The Boot Loader launches and the Boot Loader window opens.



**Figure B-1 — Boot Loader window**

3. Click the **Load Buffer** button. An Open window will open.
4. Find and double-click the firmware update (hex) file that was previously saved in the ICS100 subdirectory. The file will load into the buffer.
5. When you are prompted with the Finish Loading Buffer message, click the **Burn Flash** button to download the firmware to the switcher.

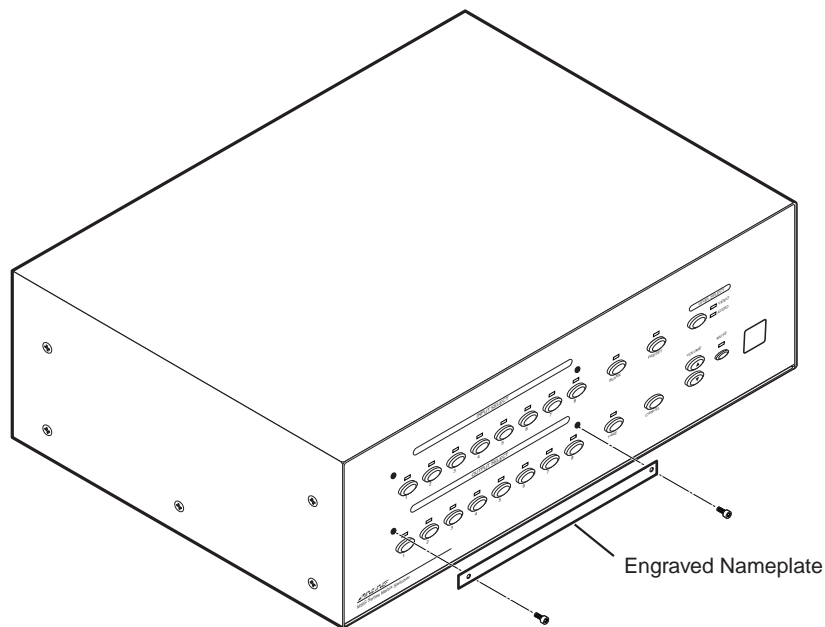
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## Installing Custom Engraved Nameplates

Custom engraved input and output nameplates are available, by special order, for the front panel of the MSG matrix switchers. Attachment screws come pre-installed on the panel and permit easy installation of the optional nameplates. Contact your Extron Sales Representative for specifications and prices.

### Installing the custom nameplates

1. Using an Allen wrench, remove the nameplate mounting screws for either the input or output group.
2. Hold the custom engraved nameplate in place on the front panel of the MSG matrix switcher, aligning the holes in the plate with the screw holes in the front panel.
3. Insert a mounting screw into each end of the nameplate and tighten with the Allen wrench.



**Figure B-2 — Installing a custom engraved nameplate**

## Reference Information, cont'd

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### Part Numbers

#### MSG Matrix Switcher part numbers

Part	Part #
MSG0804-3	MSG0804-3
MSG0804-4	MSG0804-4
MSG0804HR-3	MSG0804HR-3
MSG0804HR-4	MSG0804HR-4
MSG0808-3	MSG0808-3
MSG0808-4	MSG0808-4
MSG0808HR-3	MSG0808HR-3
MSG0808HR-4	MSG0808HR-4
IEC Power Cord	
Tweaker	
Rubber feet	
Windows-based ICS100 Control Program	
MSG0804 and MSG0808 Matrix Switcher User's Manual	
Rack mounting kit	IN9084B

#### Optional accessories

Part	Part #
CTL120-2 Infrared remote control	CTL120-2
Captive screw audio connector	10-319-14
RCA-to-BNC adapter	10-264-01
SVHS - BNC adapter	26-353-01
Custom engraved nameplates (talk to your Extron Sales Rep)	

### Cables

When using signals with a scanning frequency of 15-125 kHz and running distances of 100 feet or more, use high resolution BNC cables to achieve maximum performance.

#### Bulk cable

Part	Part #
<b>Super High Resolution Cable</b>	
Bulk SHR-1, 500'	22-098-02
Bulk SHR-1, 1000'	22-098-03
Bulk SHR-4, 500'	22-099-02
Bulk SHR-5, 500'	22-100-02
BNC SHR crimp connectors, qty. 50	100-075-51
<b>BNC-4 Mini HR Cable</b>	
Bulk BNC 4-500' HR	22-032-02
Bulk BNC 4-1000' HR	22-032-03
<b>BNC-5 Mini HR Cable</b>	
Bulk BNC 5-500' HR	22-020-02
Bulk BNC 5-1000' HR	22-020-03
<b>Plenum BNC-5 Mini HR Cable</b>	
Bulk BNC 5-500' HRP	22-103-02
Bulk BNC 5-1000' HRP	22-103-03

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**Plenum Seventeen Conductor Installation Cable**

Bulk install plenum, 500'	22-111-03
Bulk install plenum, 1000'	22-111-04

**Assorted connectors**

<b>BNC connectors</b>	<b>Part #</b>
BNC Mini HR crimp connectors, qty. 50	100-074-51
BNC Super High Resolution crimp connectors, qty. 50	100-075-51
BNC bulkhead connectors, qty. 50 (for custom wall plates)	100-076-51

**Pre-cut cables**

BNC-4 Mini HR cable is used for RGBS cable runs, and BNC-5 Mini HR cable is used for RGBHV cable runs. Either type can also be used for composite video, S-video, or RGsB. All Extron BNC cables have male connectors on both ends. A plenum version of the BNC-5 Mini HR cable is also available.

<b>Extron Part</b>	<b>Part #</b>
<b>BNC-4 Mini HR Cable</b>	
BNC-4-25' MHR (25 feet/7.5 meters)	26-210-04
BNC-4-50' MHR (50 feet/15.0 meters)	26-210-05
BNC-4-75' MHR (75 feet/23.0 meters)	26-210-06
BNC-4-100' MHR (100 feet/30.0 meters)	26-210-07
BNC-4-150' MHR (150 feet/45.0 meters)	26-210-08
BNC-4-200' MHR (200 feet/60.0 meters)	26-210-09
BNC-4-250' MHR (250 feet/75.0 meters)	26-210-54
BNC-4-300' MHR (300 feet/90.0 meters)	26-210-53
<b>BNC-5 Mini HR Cable</b>	
BNC-5-25' MHR (25 feet/7.5 meters)	26-260-03
BNC-5-50' MHR (50 feet/15.0 meters)	26-260-04
BNC-5-75' MHR (75 feet/23.0 meters)	26-260-16
BNC-5-100' MHR (100 feet/30.0 meters)	26-260-05
BNC-5-150' MHR (150 feet/45.0 meters)	26-260-12
BNC-5-200' MHR (200 feet/60.0 meters)	26-260-06
BNC-5-250' MHR (250 feet/75.0 meters)	26-260-18
BNC-5-300' MHR (300 feet/90.0 meters)	26-260-14

**NOTE** Bulk cable in lengths up to 5000' rolls is available with or without connectors.

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## FCC Class A Notice

Note: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference, in which case the user will be required to correct the interference at his own expense.

Note: This unit was tested with shielded cables on the peripheral devices. Shielded cables must be used with the unit to ensure compliance.

## Extron's Warranty

Extron Electronics warrants this product against defects in materials and workmanship for a period of three years from the date of purchase. In the event of malfunction during the warranty period attributable directly to faulty workmanship and/or materials, Extron Electronics will, at its option, repair or replace said products or components, to whatever extent it shall deem necessary to restore said product to proper operating condition, provided that it is returned within the warranty period, with proof of purchase and description of malfunction to:

**USA, Canada, South America,  
and Central America:**

Extron Electronics  
1230 South Lewis Street  
Anaheim, CA 92805, USA

**Asia:**

Extron Electronics, Asia  
135 Joo Seng Road, #04-01  
PM Industrial Bldg.  
Singapore 368363

**Europe, Africa, and the Middle East:**

Extron Electronics, Europe  
Beeldschermweg 6C  
3821 AH Amersfoort  
The Netherlands

**Japan:**

Extron Electronics, Japan  
Daisan DMJ Bldg. 6F,  
3-9-1 Kudan Minami  
Chiyoda-ku, Tokyo 102-0074  
Japan

This Limited Warranty does not apply if the fault has been caused by misuse, improper handling care, electrical or mechanical abuse, abnormal operating conditions or non-Extron authorized modification to the product.

*If it has been determined that the product is defective, please call Extron and ask for an Applications Engineer at (714) 491-1500 (USA), 31.33.453.4040 (Europe), 65.6383.4400 (Asia), or 81.3.3511.7655 (Japan) to receive an RA# (Return Authorization number). This will begin the repair process as quickly as possible.*

Units must be returned insured, with shipping charges prepaid. If not insured, you assume the risk of loss or damage during shipment. Returned units must include the serial number and a description of the problem, as well as the name of the person to contact in case there are any questions.

Extron Electronics makes no further warranties either expressed or implied with respect to the product and its quality, performance, merchantability, or fitness for any particular use. In no event will Extron Electronics be liable for direct, indirect, or consequential damages resulting from any defect in this product even if Extron Electronics has been advised of such damage.

Please note that laws vary from state to state and country to country, and that some provisions of this warranty may not apply to you.



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